## **Conflict of Interest**



Conflict of interest is when a worker has an interest or duty that is different from what they have to do here



When it happens you may not get the best service or it may make us look bad



We want you to be safe and happy and get the best service



Let us know if you see or hear that workers

Take presents from clients

Ask clients to pay for them

Ask clients for money or favours to get better support

Treat some clients better than others



We will get another worker to do the job or have another person making sure the service is good